



Employee Culture Change

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Destruction of Departmental Hierarchy

Culture Change



Key Takeaways

Communication:

- Weekly update emails
- One on one employee meetings
- Huddles
- Large and small group meetings

Collaboration:

- Retreats
- Participation in interviewing team members
- Clinic Improvement Committee

Connection:

- Employee of the Month
- Department lunches
- Holiday gathering
- Department outings (baseball, bowling, zoo, etc.)
- Birthday time off
- Electronic birthday cards